



# QUALITY POLICY STATEMENT

Vos Construction & Joinery Pty Ltd (Vos) is a Tasmanian Company with operations that involve the construction of commercial and industrial buildings, shop fitting, and the manufacture / installation of joinery products within Tasmania and Interstate.

Vos annually develops Quality Objectives and corresponding Action Plans which in general seek to:

- build exceptional projects that make a positive difference to the community;
- provide our clients with an exceptionally positive experience throughout the life of each project: and
- provide our employees with a sense of pride at being involved with such positive outcomes and results.
- be the most sought after Tasmanian building and joinery business by clients, employees and subcontractors:

To achieve these outcomes and objectives, we have established and implemented an Integrated Management System (IMS). Our comprehensive IMS program is based on continual improvement and in line with the requirements detailed in: Quality Standard ISO 9001, Safety Standard ISO 45001 and Environmental Management Systems ISO 14001 and the construction safety accreditation from the Office of the Federal Safety Commissioner (OFSC).

The IMS is designed to provide a framework for establishing, implementing and reviewing our quality objectives by:

- continually improving and growing the business through our four-point strategic plan which includes a very specific reference to identification of measurable strategic points of difference in the construction industry in Tasmania;
- continually monitoring change in client values and evolving to meet those needs.
- ensuring that client, suppliers and other interested parties' requirements are understood, consistently satisfied, communicated and documented at planned project meetings;
- focussing on the client experience and seeking their feedback during stages of the Project and at the end of the Project;
- maintaining the high quality of the products and services we provide by monitoring project progress via planned project reviews, quality audits and inspections;
- continual development and implementation of more efficient & effective operations and project management practices through the improvement reporting system;
- maintaining and extending the initiative and skills of all employees through the Vos training and competency program;
- ensuring compliance with relevant codes of practice, standards and other statutory regulations by monitoring industry related legislation updates and implementing these changes through the organisation; and
- demonstrating commitment to minimising incidents through the promotion of safe work practices and care of the environment through our IMS program.

Compliance to this Quality Policy Statement is fundamental to the success of the business and requires the continued support and commitment of all personnel associated with Vos.

Kurt Jones

Chief Executive Officer

31<sup>st</sup> July 2023

Next review date:

31<sup>st</sup> July 2026

